



EXECUTIVE ORDER No 04 of 2023

THE ESTABLISHMENT OF A GRIEVANCE MECHANISM IN THE PLATEAU STATE

WHEREAS the Government of Plateau State's policy is to create an enabling environment for businesses and entrench measures and strategies to improve the Trade Process in the State. This Executive Order shall take effect immediately upon its signing.

NOW, THEREFORE, I, **Barrister Manasseh Caleb Mutfwang**, Governor of Plateau State, by the authority vested in me under Section 5(2) Constitution of the Federal Republic of Nigeria 1999(as amended) and all other enabling Laws and powers in that regard, do hereby order as follows: Grievance Redress Mechanism (GRM) Provisions should cover the following:

1. Purpose: The Executive is declared to establish a Governance Risk Management system to ensure adequate reporting and management of governance-related issues across Plateau State.
2. Reporting Mechanism
3. Scope of Reporting
4. Investigation and Resolution
5. Training and Awareness
6. Compliance with the global best practices
7. Responsibility and Reporting Structure
8. Monitoring and Reporting

9. Penalties and Enforcement

10. Amendment and Review

I assent 19TH day of DECEMBER 2023



Barr. Manasseh Caleb Mutfwang
Governor,
Plateau State of Nigeria.